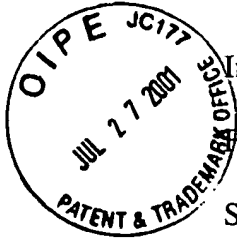


PATENT APPLICATION

3  
8/11/01

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE



In re Application of  
Hsien-Chung Kung et al.

Serial No. 09/475,293

Filed: December 30, 1999

Group Art Unit: TBA

Examiner: TBA

Attorney Docket No. 03493.82491  
(IDS 1999-0304)

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For: ACTIVITY LOG FOR IMPROVED CALL EFFICIENCY

SUBMISSION OF FORMAL DRAWINGS TO OFFICIAL DRAFTSMAN

Assistant Commissioner for Patents  
Washington, D.C. 20231

Sir:

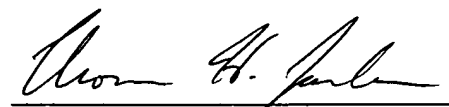
Please substitute the attached 14 sheets of formal drawings depicting Figures 1-14 for the informal drawings filed with the patent application on December 30, 1999, in this matter.

It is believed that no fee is required. However, if a fee is required, please charge our Deposit Account No. 19-0733.

Respectfully submitted,

Date: July 27, 2001

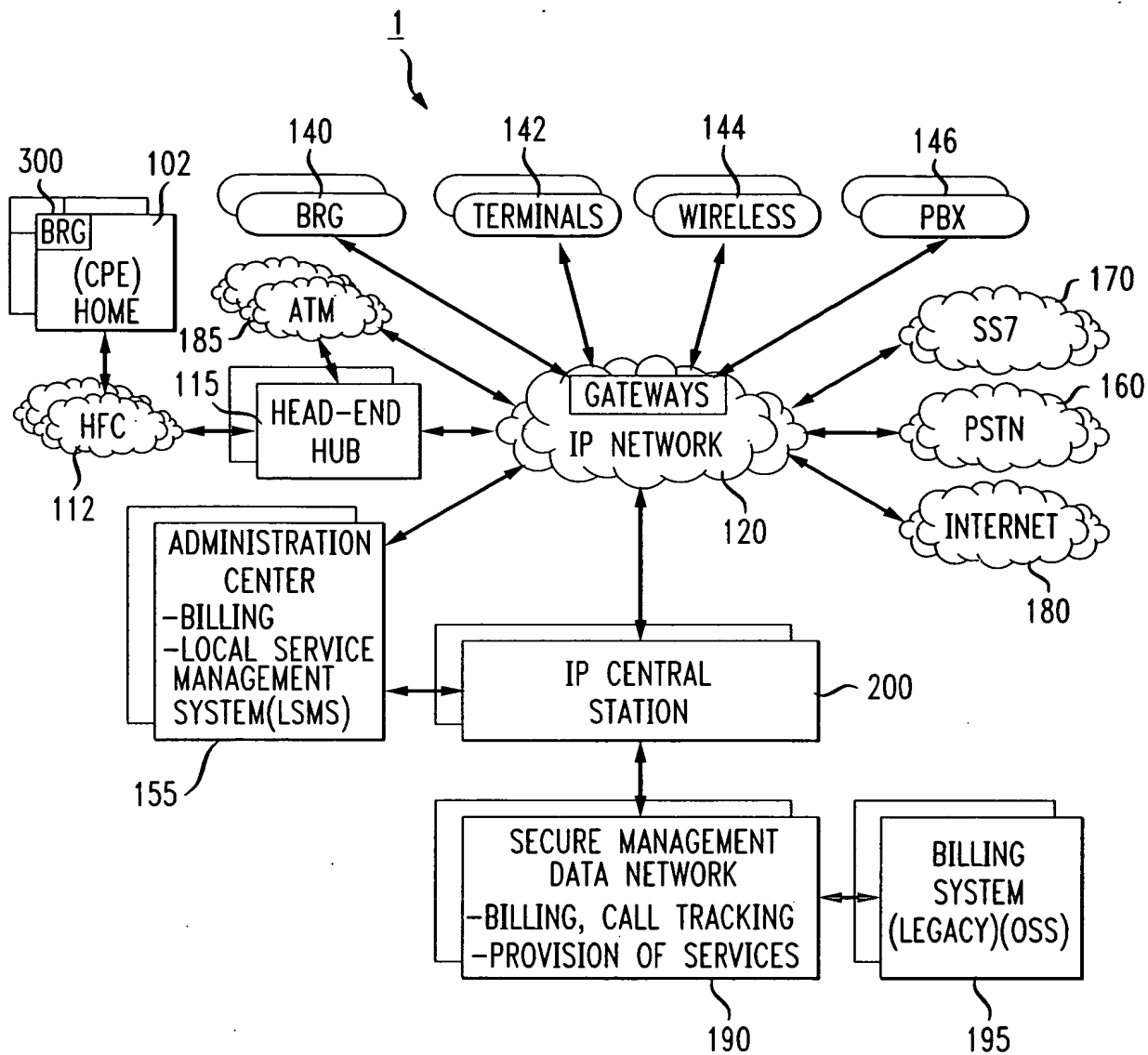
By:

  
Thomas H. Jackson  
Reg. No. 29,808

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1001 G Street, N.W.  
Eleventh Floor  
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(202) 508-9100  
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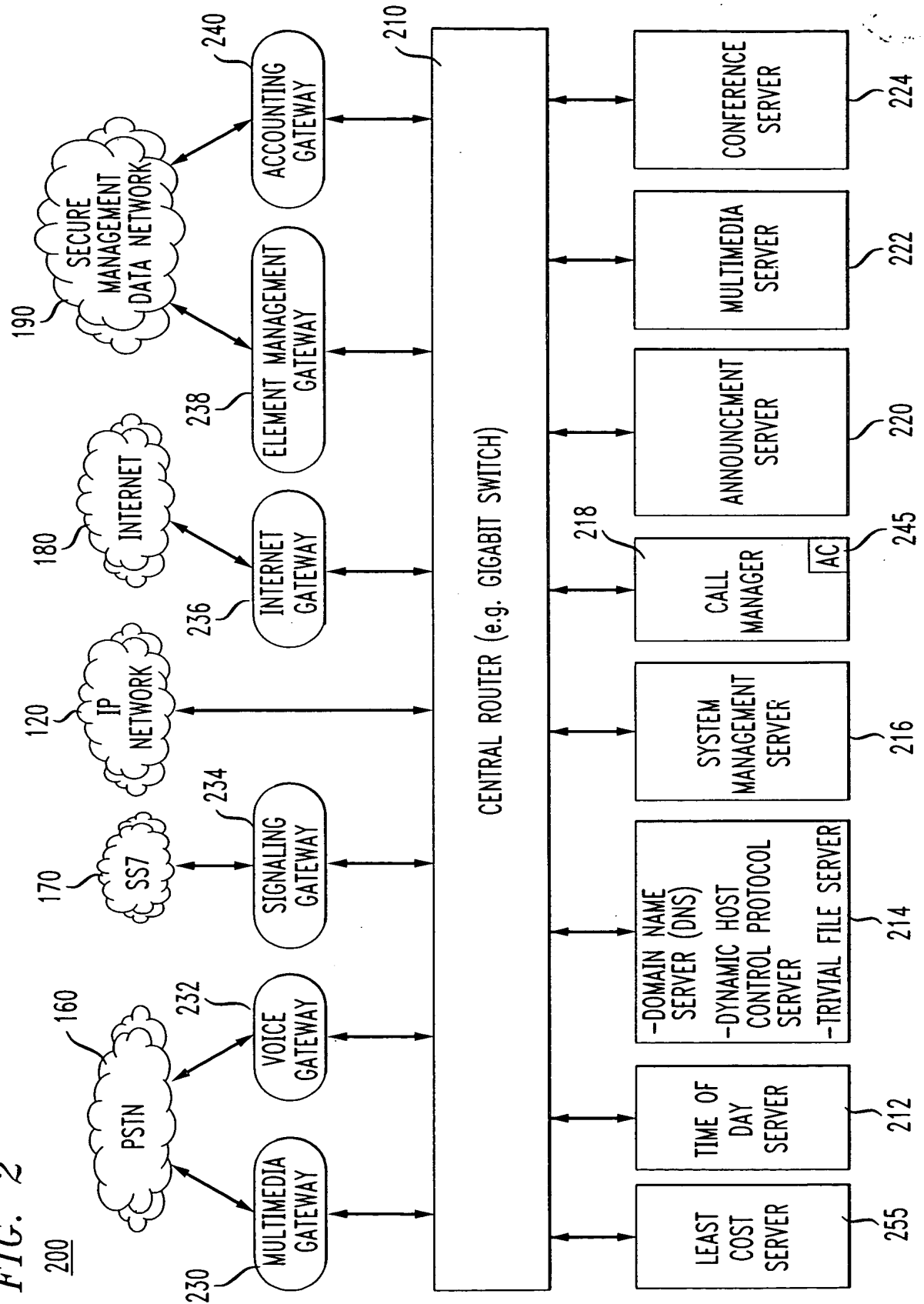
1/14

FIG. 1



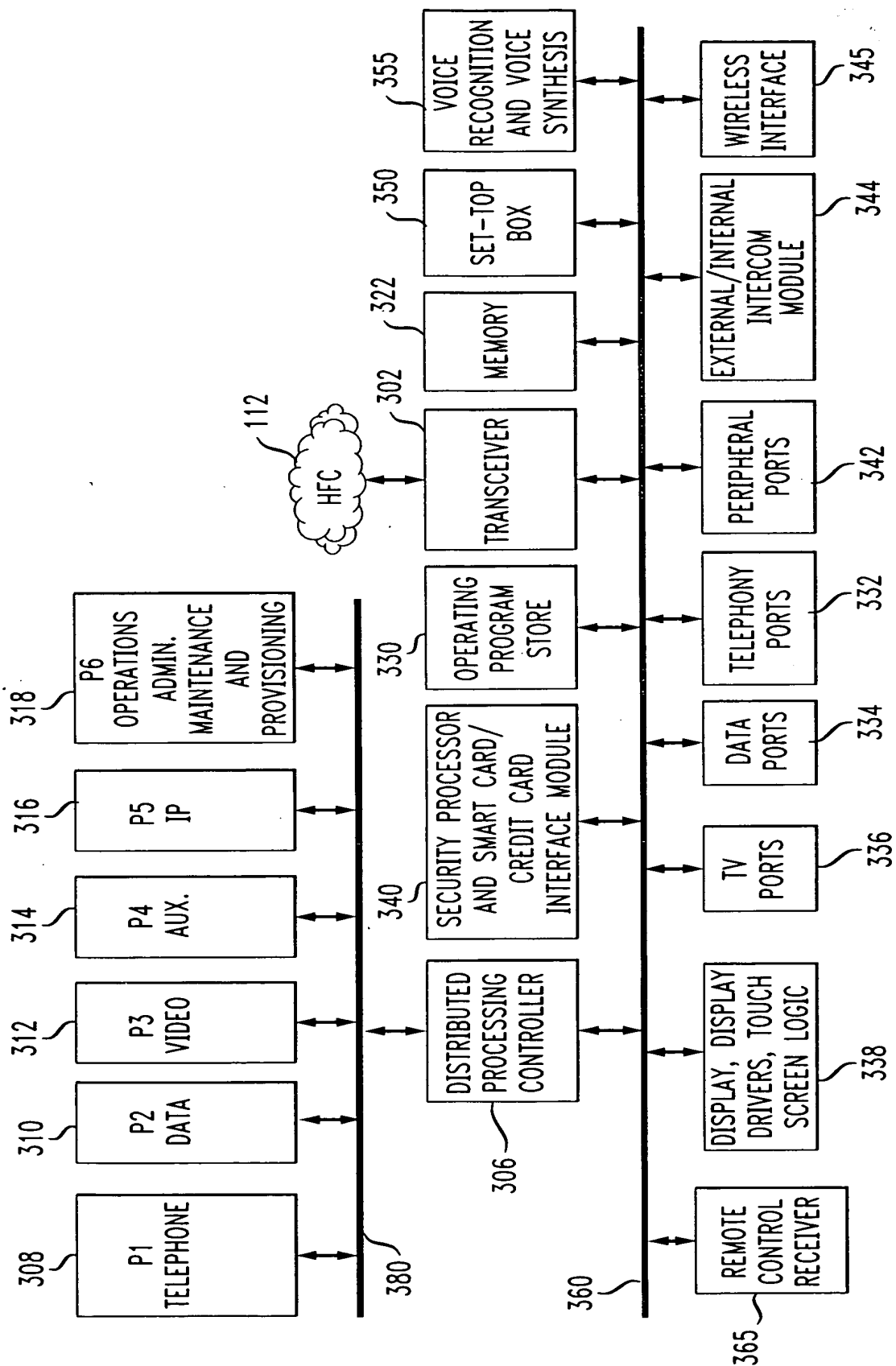
2/14

FIG. 2



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FIG. 3 300



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FIG. 4

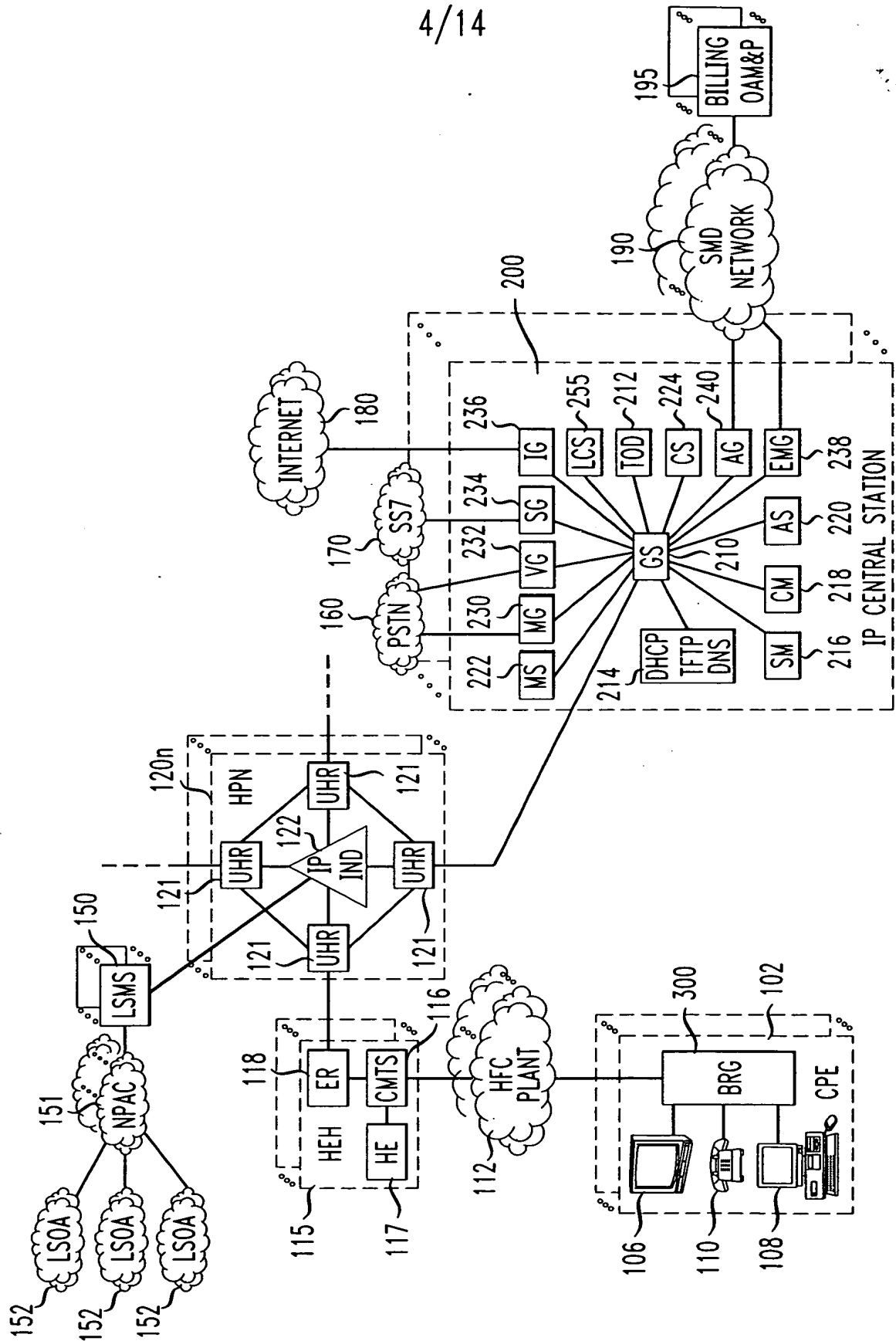


FIG. 5

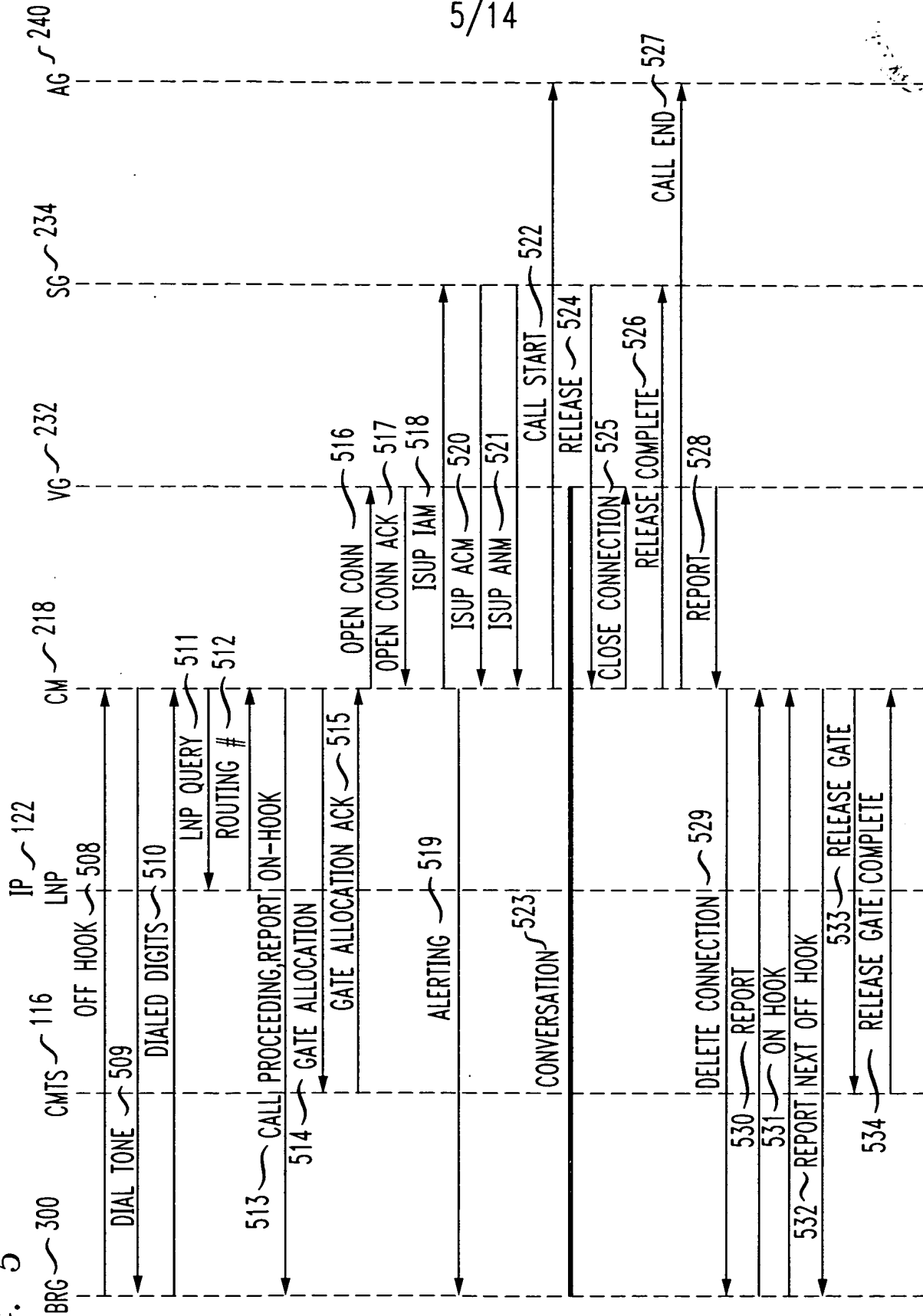


FIG. 6

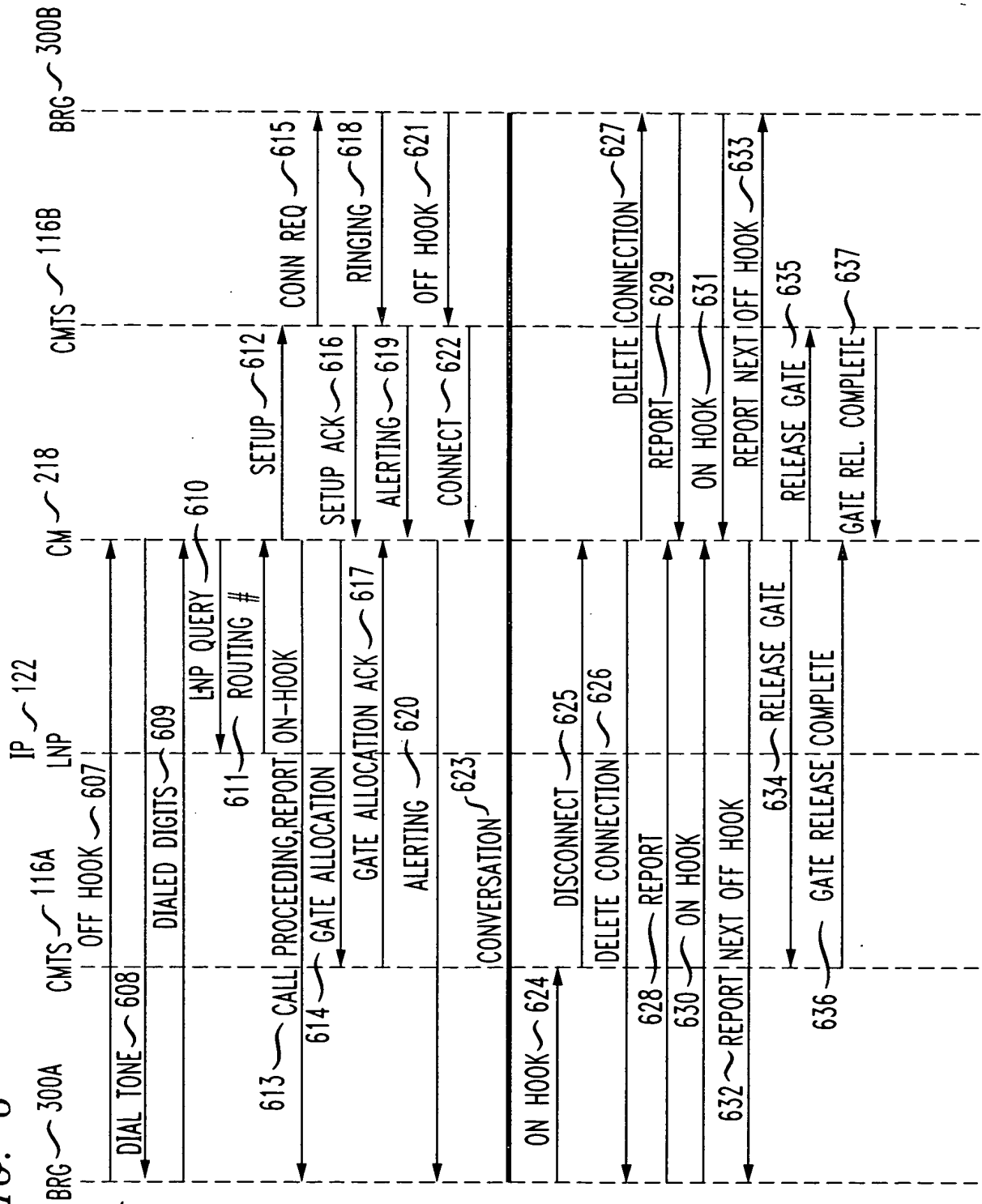
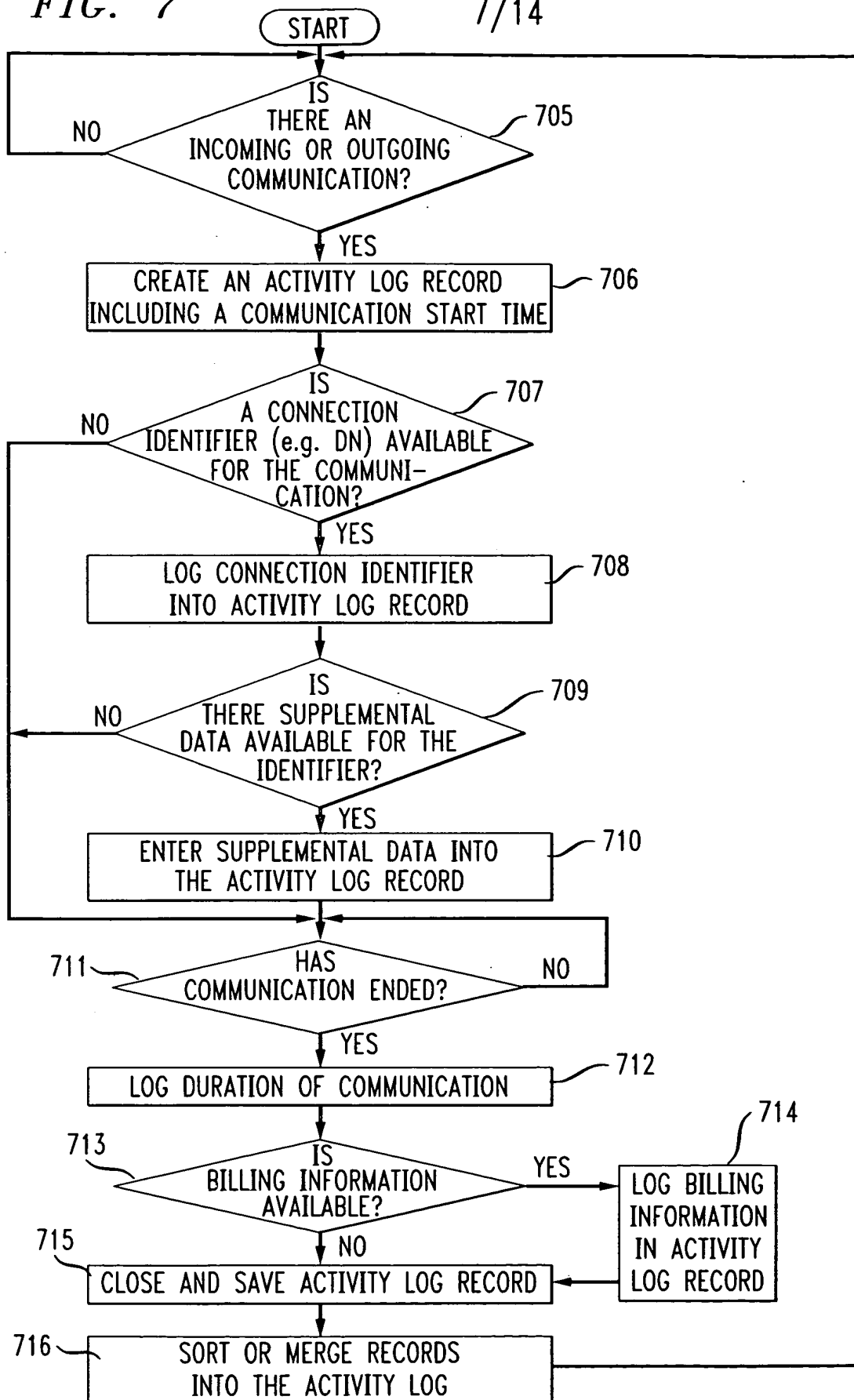


FIG. 7

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FIG. 8

801  
ACTIVITY LOG: 802 COMBINED MEDIA 803 DN1 804 CATEGORY

806 SORT BY 805 FORWARD TO

815 INCOMING LOG

| 830 | DN/IPADDRESS/EMAIL ADDRESS | 835 | NAME    | 831 | COMPANY | 832 | CLIENT # | 833 | DATE     | TIME  | DURATION  | COST   |
|-----|----------------------------|-----|---------|-----|---------|-----|----------|-----|----------|-------|-----------|--------|
|     | employee@att.com           |     | WANG    |     | AT&T    |     | 3493.1   |     | 1/5/00   | 3:40  | 15 min    | \$4.25 |
|     | 973-370-9669               |     | WALKER  |     | AT&T    |     | 3493.1   |     | 1/2/00   | 2:20  | 1hr 10min | 0      |
|     | IPADD-STOCK1-1             |     | STOCK   |     | BANNER  |     | 3493.1   |     | 12/20/99 | 4:15  | 12 min    | \$6.90 |
|     | whealan.uspoo.gov          |     | WHEALAN |     | USPTO   |     | NONE     |     | 12/16/99 | 11:00 | 0.4 sec   | 0      |
|     | NONE                       |     | NONE    |     | NONE    |     | NONE     |     | 12/15/99 | 9:45  | 2 min     | 0      |

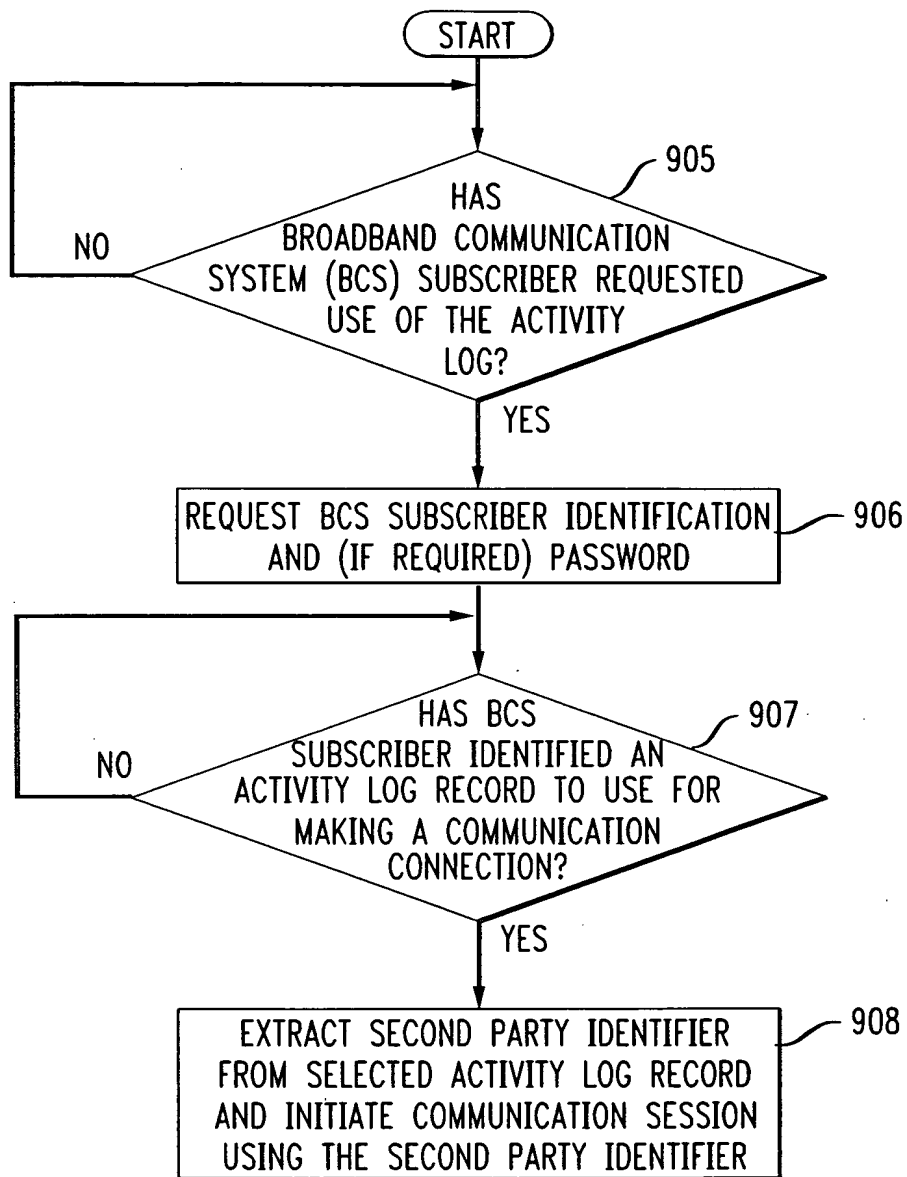
825 OUTGOING LOG

| 840 | DN/IPADDRESS/EMAIL ADDRESS | 841 | NAME    | 842 | COMPANY       | 843 | CLIENT # | 844 | DATE     | 845 | TIME  | DURATION | COST   |
|-----|----------------------------|-----|---------|-----|---------------|-----|----------|-----|----------|-----|-------|----------|--------|
|     | 1-800-555-2121             |     | INFO.   |     | BELL ATLANTIC |     | NONE     |     | 1/2/00   |     | 12:00 | 2 min    | \$1.25 |
|     | employee@att.com           |     | WALKER  |     | AT&T          |     | 3493.1   |     | 1/2/00   |     | 10:00 | 25 min   | \$5.90 |
|     | 1-202-508-9225             |     | WOLFF   |     | BANNER        |     | NONE     |     | 1/1/00   |     | 12:45 | 11 min   | \$4.50 |
|     | whealan.uspto.gov          |     | WHEALAN |     | USPTO         |     | NONE     |     | 12/20/99 |     | 1:50  | 0.5 sec  | \$0.10 |
|     | I ADD-JACKSON 1-2          |     | JACKSON |     | BANNER        |     | 3493.1   |     | 12/15/99 |     | 6:30  | 0.1 sec  | 0      |

807 ENTER INTO ADDRESS BOOK 1

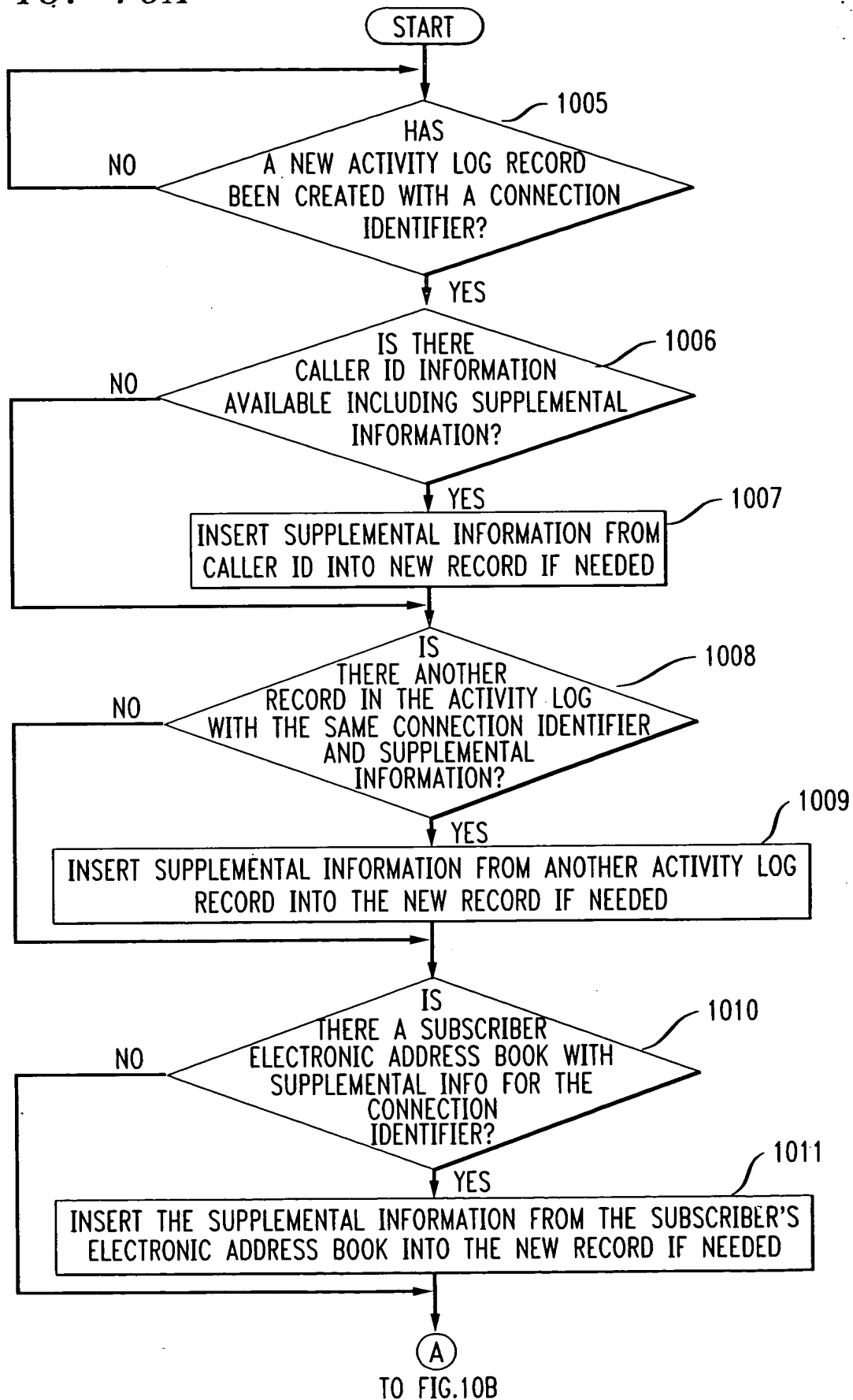
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FIG. 9



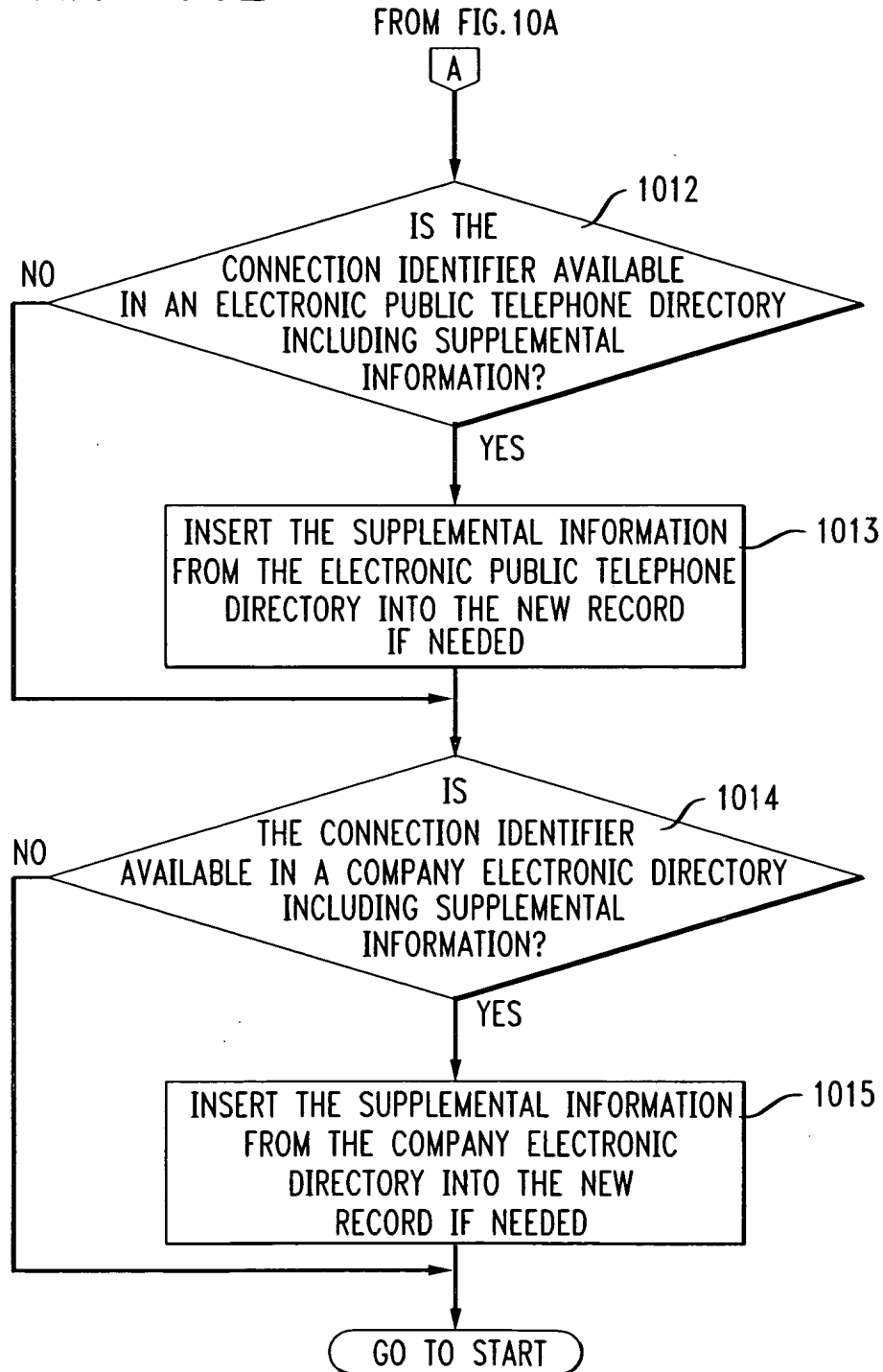
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FIG. 10A



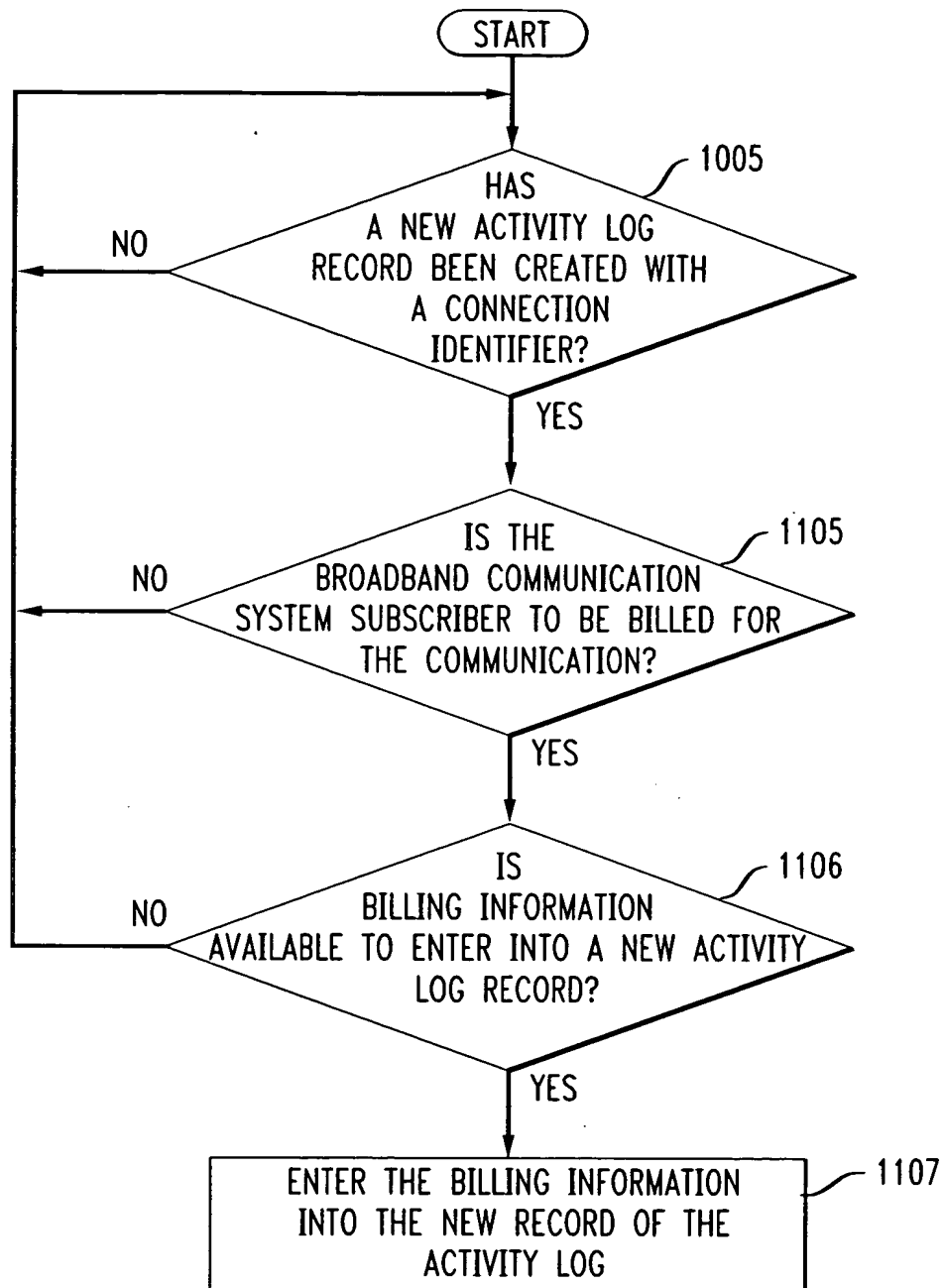
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FIG. 10B



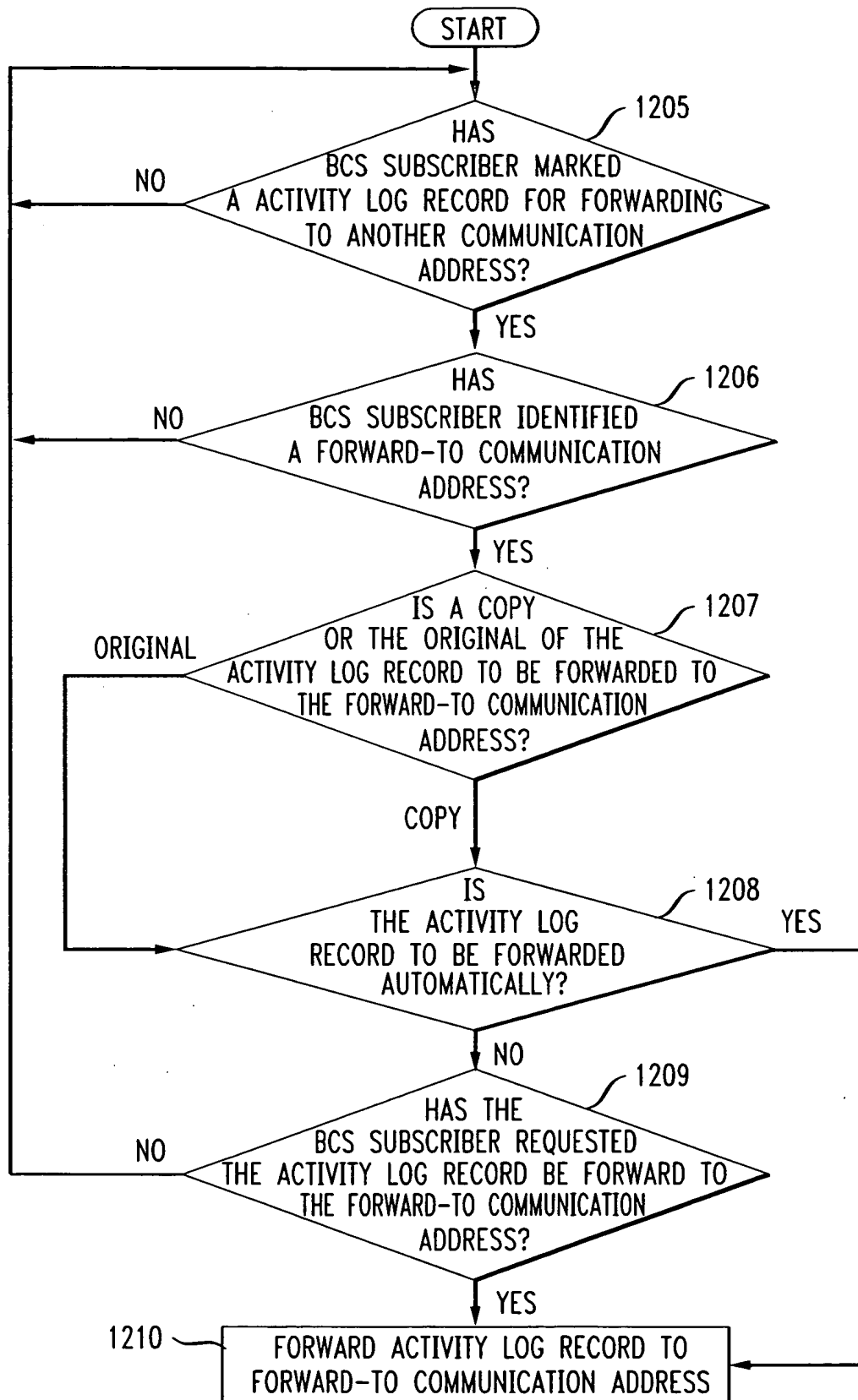
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FIG. 11



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FIG. 12



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FIG. 13

801

OUTGOING LOG:

| 809<br>LAST NAME | 808<br>DN       | 1305<br>COST | 1306<br>TIME CALLED | 1307<br>TYPE OF NETWORK |       |
|------------------|-----------------|--------------|---------------------|-------------------------|-------|
| B                | DN <sub>1</sub> | \$           | AM                  | POTS                    | ===== |
| B                | DN <sub>2</sub> | \$\$         | PM                  | d - IP                  | ----- |
| B                | DN <sub>3</sub> | \$\$\$       | PM                  | CELLULAR                | ----- |
| C                |                 |              |                     |                         | ----- |
| C                |                 |              |                     |                         | ----- |
| ⋮                | ⋮               | ⋮            | ⋮                   | ⋮                       | ----- |

FIG. 14

801

OUTGOING LOG:

| 809<br>LAST NAME | 808<br>DN       | 1305<br>COST | 1405<br>FORWARD TO DN |       |
|------------------|-----------------|--------------|-----------------------|-------|
| B                | DN <sub>1</sub> | -            | DN2                   | ===== |
| B                | DN <sub>2</sub> | -            | DN2                   | ----- |
| B                | DN <sub>3</sub> | -            | DN2                   | ----- |
| ⋮                | ⋮               | ⋮            | ⋮                     | ----- |